



Human Friendly Place: Clarion Congress Hotel Prague

On January 8, 2012, Clarion Congress Hotel Prague was awarded the Human Friendly Place Certificate. The Human Friendly Places project is guaranteed and implemented by Czech Red Cross. The objective of the project is to create a national network of certified providers where clients with various disabilities will be guaranteed a professional attitude and availability of services. Since similar activities are widely emerging within the European Union, the project is executed under the auspices of Czech MEP Oldřich Vlasák.

During the certification process the personnel was trained so that they are able to communicate professionally with people with various disabilities as well as with seniors. An inseparable part of the process was assessment of the building accessibility layout and facilities. Certified objects are marked with the logo signifying a "Human Friendly Place" with the number of "stars" indicating Red Cross. The maximum possible number is five meaning the premises are fully barrier-free and all staff received necessary training.

For more information about the Human Friendly Place project go to www.pratelskamista.cz.